

Warranty Claim Form



To make a claim, The Lucky Harvest Pty Ltd Requires the following documentation to be included.

- Copy of receipt from The Lucky Harvest Pty Ltd online store or authorised dealer.
- Photos of faulty product and installation.
- Receipt of licensed electricians' installation.

1. Complete below form in full & to the best of your knowledge to support your claim.
2. Sign Warranty Claim form before submitting.
3. Email completed & signed form to accounts@theluckyharvest.com.au

Customer Details

Name		Ph. #	
Email Address			
Purchase Date			
Purchase Location			
Invoice Number			
Electrician Name		Ph. #	

Product Details

Product Code					
Product Description					
Colour		No. of Faulty Units			
Reason for Claim					
Installation Date		Date Problem Started			
Do you have Sensors or PE Cell (Yes or no)		Dimmers connected (Yes or no)		Dimmers connected (Yes or no)	

Office Use Only:

Product Code			
Product Description			
Colour		No. Of Faulty Units	
Batch No.		Batch No. Of Replacement Fittings	
Warranty Form No.		Date Booked In	
Warranty Claim Date			

By signing this form, I acknowledge that I have read & understand the terms and conditions of the product warranty and I also acknowledge that The Lucky Harvest Pty Ltd can charge me the relevant fees based on the warranty void conditions outlined in the Warranty Terms & Conditions.